K23U 0272

Reg. No. :

Name :

VI Semester B.B.A. Degree (C.B.C.S.S. – Supplementary) Examination, April 2023 (2017 to 2018 Admissions) Core Course 6B20 BBA : MANAGEMENT ACCOUNTING

Time : 3 Hours

Max. Marks: 40

 $(\frac{1}{2} \times 4 = 2)$

SECTION - A

Answer all questions. Each question carries 1/2 mark :

1. The excess of current assets over current liabilities is called _____

2. The excess of sales over variable cost is called _____

- 3. A budget which is designed to change in relation to the level of activity attained is called _____
- 4. Standard cost is a _____ cost.

SECTION - B

Answer any 4 questions. Each carries 1 mark :

- 5. What is the main objective of Management Accounting ?
- 6. What is Cost Accounting ?
- 7. What do you mean by trend analysis ?
- 8. Define Marginal Cost.
- 9. What is a Flexible budget ?
- 10. What do you mean by idle time variance ? (1×4=4)

(3×6=18)

SECTION - C

Answer **any 6** questions. **Each** carries **3** marks :

- 11. What are the limitations of Financial Accounting ?
- 12. Explain briefly about the various tools of financial analysis.
- 13. Calculate current ratio from the following information :

Particulars	(₹)
Inventories	50,000
Trade receivables	50,000
Advance tax	4,000
Cash and cash equivalents	30,000
Trade payables	1,00,000
Short-term borrowings (bank overdraft)	4,000

- 14. How make or buy decisions are taken with the help of marginal costing ?
- 15. Diya Ltd. Gives the following information, calculate BEP in value and in units. Sales – 40,000 units at Rs. 20 per unit Profit volume ratio = 50% Fixed Cost = Rs. 3,20,000
- 16. What are the advantages of budgetary control ?
- 17. What are the limitations of standard costing?
- 18. Using the following information, calculate labour variances : Gross direct wages = ₹ 3,000 Standard hours produced = 16,000 Standard rate per hour = ₹ 1.50 Actual hours paid = 1,500 hours out of which hours not worked (abnormal idle time) are 50.

SECTION - D

Answer any 2 questions. Each carries 8 marks :

19. What is Ratio Analysis ? Give a brief account on various types of ratios.

20. A Factory is currently working at 50% capacity and produces 30,000 units and also sold each at ₹ 225 per unit. Prepare a Flexible Budget and estimate the profit of the company when it works to 75% and 90% capacity. Assume that all units produced are sold at the same selling price per unit as shown above. Following information is provided to you :

i)	Variable Expenses : Materials Labours Other Expenses	₹ 60 per unit ₹ 40 per unit ₹ 15 per unit
ii)	Semi-variable expenses : (at 50% capacity) Indirect Labour	₹ 1,50,000
	Indirect Materials	₹ 2,10,000
	General Administrative Expenses	₹ 2,70,000
	Repairs and Maintenance	₹ 1,20,000
	Salesmen Salaries	₹ 1,80,000
iii)	Fixed Expenses :	
	Office and Management Salaries	₹ 5,40,000
	Office and Factory Rent and Taxes	₹ 6,00,000
	Sundry Administrative Expenses	₹ 7,20,000
	Depreciation on Machinery and Furniture	₹ 4,50,000

- iv) Semi-variable expenses remain constant up to 60% of capacity, increasing by 10% between 60% and 80% capacity and by 20% between 80% and 100% capacity.
- v) Rate per unit of variable expenses remains same.
- 21. From the data given below, calculate all materials variances. Consumption for 100 units of product :

Standard :

Material A 40 units @ ₹ 50 per unit.

Material B 60 units @ ₹ 40 per unit.

Actual :

Material A 50 units @ ₹ 50 per unit.

Material B 60 units @ ₹ 45 per unit.

(8×2=16)

K24U 0173

Reg. No.	ŝ		
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Name :

Sixth Semester B.B.A. Degree (C.B.C.S.S. – OBE – Regular/ Supplementary/Improvement) Examination, April 2024 (2019 to 2021 Admissions) DISCIPLINE SPECIFIC ELECTIVE : III : MARKETING 6B18BBA : Retail Management

Time : 3 Hours

Max. Marks: 40

PART – A

- I. Answer all questions in one/two sentences. Each question carries 1 mark.
 - 1) What is meant by merchandising ?
 - 2) What do you mean by e-tailing ?
 - 3) What is meant by CRM?
 - 4) What is retail inventory ?
 - 5) What is meant by franchising ?
 - 6) What is meant by customer service ?

(6×1=6)

PART – B

- II. Answer **any 6** questions **not** exceeding **one** paragraph. **Each** question carries **2** marks.
 - 7) What is meant by retail marketing ?
 - 8) What do you mean by mark-up pricing ?
 - 9) What is inventory management?
 - 10) What do you mean by brand equity ?
 - 11) What is non-store retailing ?
 - 12) What is meant by penetration pricing?
 - 13) What is meant by retail store image?
 - 14) What is meant by online retailing ?

(6×2=12)

PART – C

- III. Answer any 4 questions not exceeding one page. Each question carries3 marks.
 - 15) What are the stages in buying decision process ?
 - 16) Which are the various stages of retail life cycle ?
 - 17) What are the steps involved in retail planning process ?
 - 18) What are the advantages of branding in retail trade ?
 - 19) State the features of retailing.
 - 20) What are the various disadvantages of franchising ?

(4×3=12)

PART – D

IV. Answer any 2 questions not exceeding four pages. Each carries 5 marks.

- 21) Discuss about the social and ethical issues in retailing.
- 22) Discuss about the functions of retailing.
- 23) State and explain the factors that affect the retail location decisions.
- 24) Discuss about different types of retailors.

(2×5=10)



K24U 0173

K23U 0267

Reg. No. :

Name :

VI Semester B.B.A./B.B.A. (R.T.M.)/B.B.A. (T.T.M.) Degree (CBCSS – Supplementary) Examination, April 2023 (2017 to 2018 Admissions) Core Course 6B18BBA/BBA(TTM)/BBA(RTM) : INTERNATIONAL BUSINESS

Time : 3 Hours

Max. Marks: 40

SECTION - A

Answer all questions. Each question carries 1/2 mark.

- 1. _____ = Current Account + Capital Account + Change in Official Reserve Account.
- 2. The headquarters of the World Bank is situated in _____
- 3. Export-Import Bank of India is established in _____
- 4. The seller in an international trade is called _____

SECTION - B

UNIVE

Answer any four questions. Each question carries 1 mark.

- 5. Expand IMF.
- 6. What do you mean by exchange rate ?
- 7. Why do companies go international ?
- 8. What is commercial policy ?
- 9. What is SEZ?
- 10. What is portfolio investment?

K23U 0267

SECTION - C

Answer any six questions (Not exceeding one page). Each question carries 3 marks.

- 11. Briefly explain foreign exchange market.
- 12. Describe the components of capital account.
- 13. Write a short note on economic environment in International business.
- 14. Explain how outward oriented trade strategy differs from inward oriented trade strategy.
- 15. Explain different types of non-tariff measures.
- 16. Discuss the functions and role of WTO.
- 17. Describe the role of Bretton Wood twins in international trade.
- 18. Explain different types of payment methods in international trade.

SECTION - D

Answer any two questions. Each question carries 8 marks.

- 19. Give the structure of overall balance of payments and explain in detail.
- 20. Explain the driving forces and restraining forces of globalization.
- 21. Give a brief account of foreign exchange risk and their management. Explain in detail the process of strategy implementation.

K23U 0432

Reg. No. :

Name :

VI Semester B.B.A. Degree (CBCSS – OBE – Regular/Supplementary/ Improvement) Examination, April 2023 (2019 and 2020 Admissions) DISCIPLINE SPECIFIC ELECTIVE III – MARKETING 6B18BBA : Retail Management

Time : 3 Hours

Max. Marks: 40

PART – A (Very Short Answer)

Answer **all** the questions. **Each** question carries **one** mark. (6×1=6)

- 1. Define Retail Management
- 2. What is e-tailing ?
- 3. Define CRM.
- 4. What is merchandising ?
- 5. What do you mean by floor space management ?
- 6. What is Brand Loyalty ?

PART – B (Short Answer)

Answer **any 6** questions. **Each** question carries **2** marks.

- 7. Differentiate organized retailing and unorganized retailing.
- 8. Differentiate brand loyalty and store loyalty.
- 9. What is Visual merchandising ?
- 10. Write a short note on franchising.
- 11. What is retail marketing mix ?
- 12. Write a short note on electronic commerce.
- 13. Explain buying function in Retail Management.
- 14. What do you mean by pricing ?

(6×2=12)

 $(4 \times 3 = 12)$

K23U 0432

PART – C (Essay)

Answer **any 4** questions. **Each** question carries **3** marks.

- 15. Discuss the different types of pricing.
- 16. Explain the merits of online retailing.
- 17. Write a note on :
 - a) Store Retailing.
 - b) Non-Store Retailing.
- 18. "Retailing has large number of opportunities in India." Explain.
- 19. Write a note on Inventory management.
- 20. List out the various merits of CRM.

PART – D (Long Essay)

Answer **any 2** questions. **Each** question carries **5** marks.

(2×5=10)

- 21. Explain the different types of retailing.
- 22. What is online retailing ? Explain the features of online retailing.
- 23. Explain the importance of Advertising in Retail Management.
- 24. Explain the term Pricing decision and the factors affecting pricing decision.



Reg. No. :

Name :

Sixth Semester B.B.A. Degree (CBCSS – OBE – Regular/Supplementary/ Improvement) Examination, April 2024 (2019 to 2021 Admissions) Discipline Specific Elective : III Marketing 6B17BBA : LOGISTICS MANAGEMENT

Time : 3 Hours

Max. Marks: 40

I. Answer all questions in one/two sentences. Each question carries 1 mark.

PART – A

- 1) What is meant by logistics ?
- 2) What do you mean by e-financial supply ?
- 3) What is meant by warehouse ?
- 4) What is JIT ?
- 5) What is meant by buffer stock ?
- 6) What is meant by material handling?

PART – B

- II. Answer any 6 questions not exceeding one paragraph. Each question carries 2 marks.
 - 7) What is meant by Supply Chain Management?
 - 8) What do you mean by reverse logistics ?
 - 9) What is inventory management?
 - 10) What do you mean by cross docking ?
 - 11) What is bull-whip effect ?
 - 12) What is meant by economies of scale ?
 - 13) What is meant by containerisation ?
 - 14) What is meant by procurement management ?

(6×2=12)

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(6×1=6)

K24U 0172

PART – C

- III. Answer any 4 questions not exceeding one page. Each question carries 3 marks.
 - 15) Explain strategic logistic planning process.
 - 16) Which are the various techniques of quality control ?
 - 17) What are the principles of material handling ?
 - 18) What are the elements of Supply Chain Management ?
 - 19) State the importance of purchase management.
 - 20) What are the various advantages of demand forecasting? (4×3=12)

PART – D

- IV. Answer any 2 questions not exceeding four pages. Each carries 5 marks.
 - 21) Discuss about the components of logistics management.
 - 22) Discuss about the functions of supplier relationship management in detail.
 - 23) State and explain the factors that driven the evolution of Supply Chain Management.
 - 24) Discuss about the principles of operating warehouses. (2×5=10)



K23U 0271

Reg. No. :

Name :

VI Semester B.B.A. Degree (CBCSS – Supplementary) Examination, April 2023 (2017 to 2018 Admissions) Core Course 6B17BBA : CAPITAL MARKET AND INVESTMENT MANAGEMENT

Time : 3 Hours

SECTION - A	
SECTION - A	

Max. Marks: 40

Answer the 4 questions. Each question carries 1/2 mark.

- 1. Primary market is also known as
- 2. FPO stands for
- 3. _____ is a discipline that applies mathematical and statistical techniques to economic theory.

4. BSE Sensex is based on the price of _____ shares.

(1/2×4=2)

SECTION - B

UNN

Answer any 4 questions. Each question carries 1 mark.

- 5. What is bonus share ?
- 6. Define Stock Exchange.
- 7. Explain Oscillators.
- 8. What is NAV ?
- 9. What is meant by underwriting ?
- 10. Explain rematerialisation.

(1×4=4)

K23U 0271

SECTION - C

Answer **any six** questions. **Each** question carries **3** marks.

- 11. What are price charts ? Explain the different types of price charts.
- 12. Explain the structure of mutual funds in India.
- 13. What is a depository ? Explain the benefits of depositories to an investor.
- 14. What is Industry Life Cycle ? Describe the different stages in the industry life cycle.
- 15. Define listing. What are the benefits of listing of securities ?
- 16. Define investment. What are the various objectives of investment ?
- 17. Explain the Dow theory.
- 18. Elucidate the major stock exchanges in India.

(3×6=18)

SECTION - D

Answer **any two** questions. **Each** question carries **8** marks.

- 19. Examine the functions and powers of SEBI in Indian Capital Market.
- 20. Explain the various methods of floatation of new issues in Primary Market.
- 21. What is economic forecasting ? Explain the various techniques of short-term economic forecasting. (8×2=16)

K23U 0431

Reg. No. :

Name :

VI Semester B.B.A. Degree (CBCSS-OBE – Regular/Supplementary/ Improvement) Examination, April 2023 (2019 and 2020 Admissions) DISCIPLINE SPECIFIC ELECTIVE : III. MARKETING 6B17BBA : Logistics Management

Time : 3 Hours

Max. Marks: 40

PART – A Very Short Answer

Answer all the questions. Each question carries 1 mark :

- 1. What is Returns Management?
- 2. Define integrated logistics.
- 3. Define Procurement Management.
- 4. What is Supply Chain Planning ?
- 5. Define Customer Service.
- 6. What do you mean by Warehousing?

(6×1=6)

PART - B

Short Answer

Answer **any 6** the questions. **Each** question carries **2** marks :

- 7. Explain the term customer order fulfillment.
- 8. Discuss the importance of Warehouse Management.
- 9. Explain bull-whip-effect.
- 10. What are the elements of Logistic Management ?
- 11. Discuss the activities of Logistics Management.

K23U 0431

- 12. Explain the concept of Customer Service Management.
- 13. What are the aims of Supply Chain Management ?
- 14. What is demand management ?

PART – C

Essay

Answer any 4 the questions. Each question carries 3 marks :

- 15. Discuss the objectives of Logistics Management.
- 16. Discuss the evolution of concept of warehousing.
- 17. Explain the current trends of Logistics Management.
- 18. Discuss the term is manufacturing flow management.
- 19. Explain the benefits of Customer Relationship Management (CRM).
- 20. List out the components of Supply Chain Management (SCM). (4×3=12)

PART – D Long Essay

Answer any 2 the questions. Each question carries 5 marks :

- 21. Differentiate the Logistics Management and Supply Chain Management.
- 22. Discuss the importance and benefits of Warehousing Management.
- 23. Explain the different process of Supply Chain Management.
- 24. Explain the different elements in Logistics Management.
- (2×5=10)

(6×2=12)

Reg. No. :

Name :

Sixth Semester B.B.A./B.B.A. (RTM) Degree (C.B.C.S.S. – OBE – Regular/ Supplementary/Improvement) Examination, April 2024 (2019 to 2021 Admissions) Core Course 6B15BBA/BBA(RTM) : BANKING THEORY AND PRACTICE

Time : 3 Hours

CONSCIONADO CERSIONIZOS PART - A

(Answer all questions. Each question carries 1 mark)

- 1. What is Repurchase Rate ?
- 2. Define the term banker.
- 3. What do you mean by demonetization ?
- 4. What do you mean by Digital banking ?
- 5. Name the general policies of RBI as a tool of macro-economic policy of the country.

PART – B

6. What is universal banking?

(Answer **any 6** questions. **Each** question carries **2** marks)

- 7. Why Central Bank is called as "Lender of the last resort" ?
- 8. Define Trustees.
- 9. What is a smart card ?
- 10. What do you mean by NPA?

 $(6 \times 2 = 12)$

K24U 0167

Max. Marks: 40

(6×1=6)

K24U 0167

 $(2 \times 5 = 10)$

- 11. Describe Garnishee order.
- 12. Explain the term Retail banking.
- 13. List out two limitations of bank rate policy.
- 14. Discuss the statutory protection given to a collecting banker.

PART – C

(Answer **any four** questions. **Each** question carries **3** marks) (4×3=12)

- 15. Distinguish between debit card and credit card.
- 16. Explain the objectives of credit control.
- 17. Elaborate the advantages of E-banking.
- 18. Narrate the objectives of Banking Ombudsman scheme.
- 19. Explain the essentials of a valid cheque.
- 20. Describe the features of Negotiable instrument.

PART – D

(Answer any two questions. Each question carries 5 marks)

- 21. Define crossing ? What are the different types of crossing ?
- 22. Explain the general principle of sound lending.
- 23. What precautions should a banker take while opening an account in the name of a partnership firm ?
- 24. Under what circumstances can a banker dishonour a cheque ?

Reg. No. :

Name :

VI Semester B.B.A./B.B.A. (RTM) Degree (CBCSS – OBE – Regular/ Supplementary/Improvement) Examination, April 2023 (2019 and 2020 Admissions) Core Course 6B15BBA/BBA(RTM) : BANKING THEORY AND PRACTICE

Time : 3 Hours

Max. Marks: 40

PART – A (Very Short Answer)

Answer all the questions. Each question carries 1 mark.

- 1. What is Universal Banking?
- 2. What do you mean by M-Banking?
- 3. What is Credit Card ?
- 4. Define Cash Credit.
- 5. What is Endorsement?
- 6. What is Reverse Repo?

(6×1=6)

PART – B (Short Answer)

Answer **any 6** questions. **Each** question carries **2** marks.

- 7. What do you mean by Green Banking?
- 8. Describe the term SWIFT in Banking Business.
- 9. Explain the uses of Electronic Fund Transfer (EFT).
- 10. Elaborate the features of Virtual Banking.

K23U 0426

K23U 0426

 $(4 \times 3 = 12)$

- 11. Discuss the term Overdraft facility of a Bank.
- 12. Describe the features of E-cheque.
- 13. Explain the various principles of Sound Lending of Banking.
- 14. Describe the advantages of Tele banking in Banking business. (6×2=12)

PART – C (Essay)

Answer any 4 questions. Each question carries 3 marks,

- 15. Describe the merits of Retail Banking.
- 16. Differentiate the term RTGS and NEFT.
- 17. Explain briefly the origin and development of Banking.
- 18. Describe the General and Special relationship between Banker and Customer.
- 19. Explain the features of Core Banking.
- 20. Discuss the Primary functions of Commercial Banking.

PART – D (Long Essay)

Answer any 2 questions. Each question carries 5 marks.

- 21. What is crossing of cheque ? And explain the different types of crossing of cheque.
- 22. Explain the functions of Reserve Bank of India (RBI).
- 23. Discuss the different tools of Fiscal Policy of Government of India.
- 24. What is Endorsement ? And explain the various kinds of endorsement. (2×5=10)

K23U 0425

Reg. No. :

Name :

VI Semester B.B.A./B.B.A. (RTM) Degree (CBCSS – OBE – Regular/ Supplementary/Improvement) Examination, April 2023 (2019 and 2020 Admissions) Core Course 6B14BBA/BBA(RTM) : ORGANISATION BEHAVIOUR

Time : 3 Hours

Max. Marks: 40

PART – A Very short answer

Answer all the questions. Each question carries 1 mark.

- 1. What do you mean by personality ?
- 2. What is group dynamics ?
- 3. What is organisational behaviour?
- 4. What is organisational development?
- 5. What do you mean by organisation change?
- 6. Define motivation.

PART – B Short answer

Answer **any 6** questions. **Each** question carries **2** marks.

- 7. Explain the features of group conflict.
- 8. Discuss the different types of organisational change.
- 9. Explain the various stages of group development.
- 10. Enumerate the different roles of motivation.

K23U 0425

- 11. List out the common barriers of attitude in organisational behaviour.
- 12. Describe the various scope of organisational behaviour.
- 13. Explain the factors which affect the perception of organisation behaviour.
- 14. List out the various benefits of organisational development. (6×2=12)

PART – C Essay

Answer any 4 questions. Each question carries 3 marks.

- 15. Explain the different types of leadership styles in the organisation.
- 16. List out the various features of group behaviour.
- 17. Explain the Herzberg theory of motivation.
- 18. List out the different types of conflict in organisational behaviour.
- 19. Explain the factors affecting the organisational change.
- 20. Discuss the different steps of organisational development.

(4×3=12)

PART – D Long Essay

Answer any 2 questions. Each question carries 5 marks,

- 21. Explain the different types of learning theories of perception.
- 22. Enumerate briefly the various theories of personality.
- 23. Explain the characteristics and components of attitude in the organisational behaviour.
- 24. Discuss the Maslow's Need Hierarchy theory of motivation in the organization. (2×5=10)