



PAYYANUR COLLEGE, PAYYANUR

(AFFILIATED TO KANNUR UNIVERSITY, ACCREDITED BY NAAC AT B⁺ LEVEL)

EDAT POST, KANNUR DIST., 670327, PH: 0497 2805121, 2805521

Email : payyanurcollege@rediffmail.com

FEEDBACK ON THE ACADEMIC PERFORMANCE AND AMBIENCE OF THE INSTITUTION FROM STUDENTS (2022-'23)

This report summarises the student feedback regarding the academic performance and ambience of Payyanur College. The data collected includes information on the performance of various constituencies of the college. Students being the key stakeholders of every educational institution, their response in of significant role.

1. Feedback Form

The feedback form to the students was provided via Google form through the following:

<https://docs.google.com/forms/d/1dPTREiHSZAYTBwiiyhOxL4RuYwdXyEr8ORg494V7bII/edit#responses>

2. Sampling Method

Data was collected from 489 students from various classes on a random sample method. The feedback form link was communicated to the official WhatsApp groups of all classes and a time frame was given for responding.

3. Feedback Analysis

The feedback collected was subjected to percentage analysis of each component and the results are presented in the form of pie charts for effective and accurate visual presentation. The following pie charts summarise the feedback:



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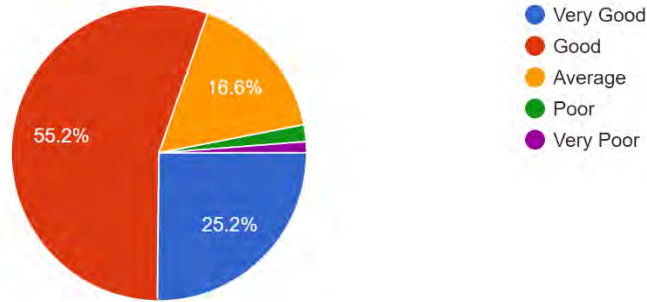
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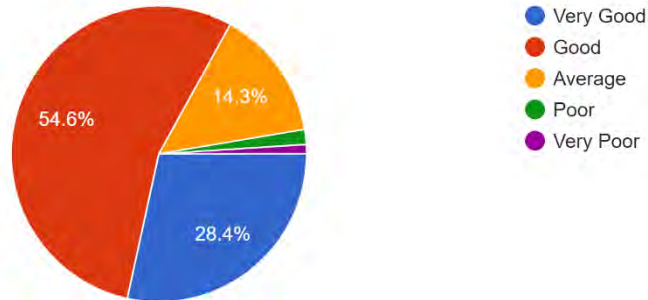
General academic atmosphere of the college

489 responses



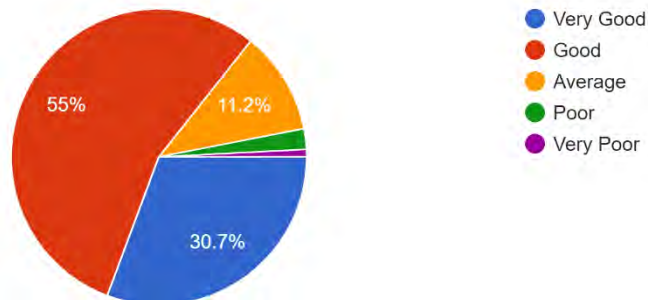
Quality of the teaching-learning process

489 responses



Performance of the teachers

489 responses





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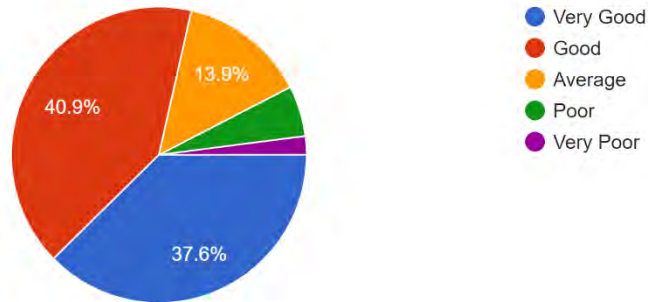
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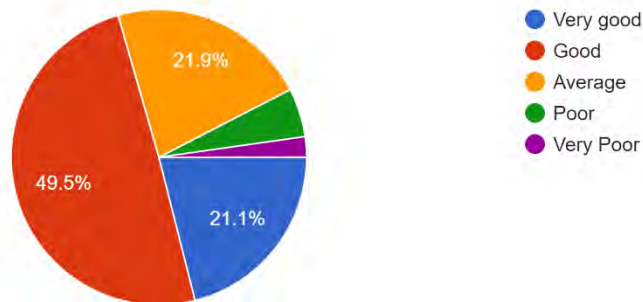
Student-teacher relationship

489 responses



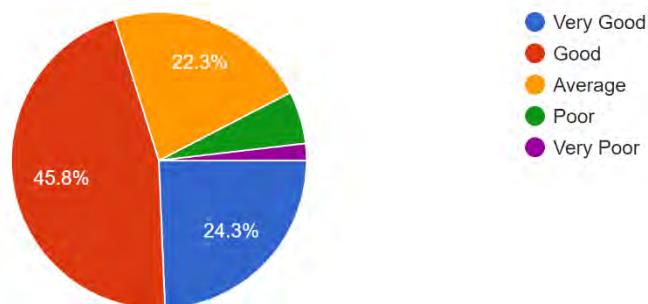
Fairness and effectiveness of the internal assessment system

489 responses



Effectiveness of the mentoring system

489 responses





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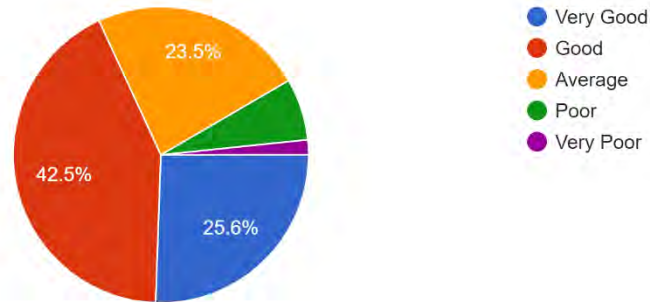
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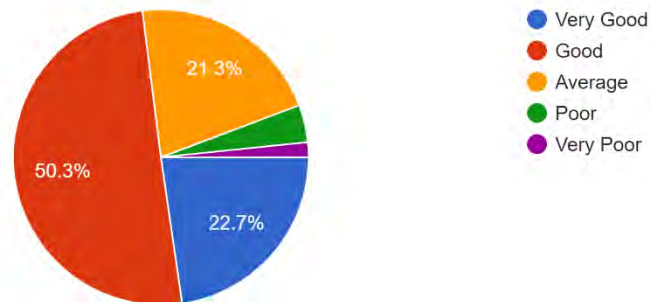
Effectiveness of the support for weaker students

489 responses



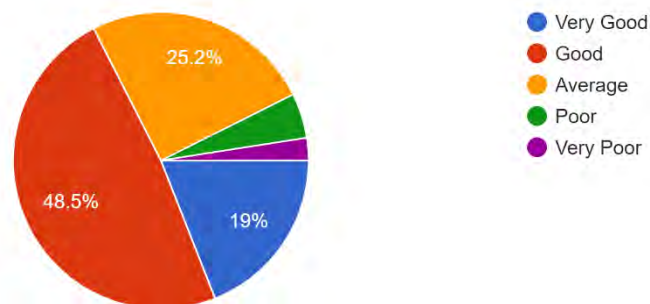
Effectiveness of co-curricular activities like seminars/workshops

489 responses



Effectiveness of the activities of the Career and Counselling Cell

489 responses





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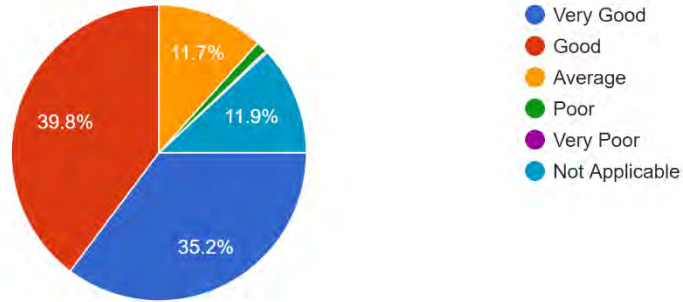
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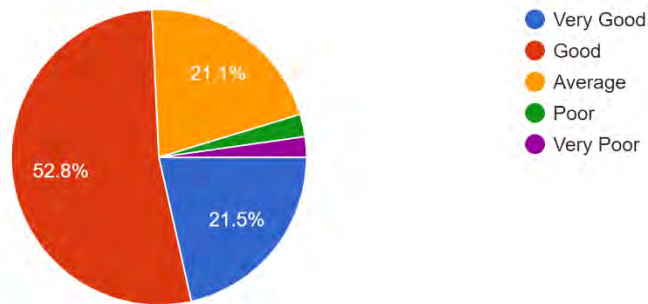
Effectiveness of NCC/NSS activities

488 responses



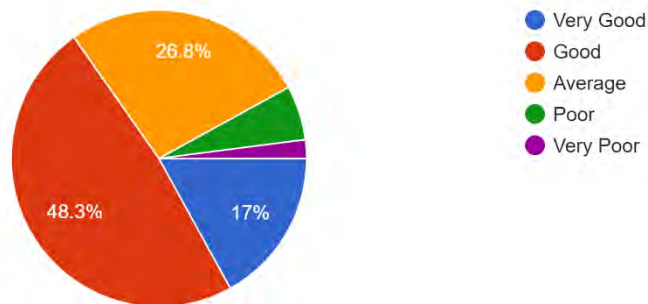
The approach of the college towards students

489 responses



Promptness in solving the grievances of the students

489 responses





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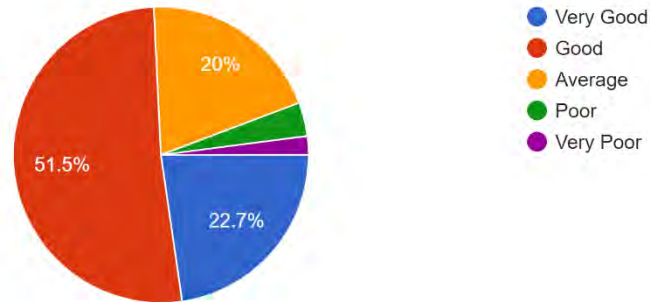
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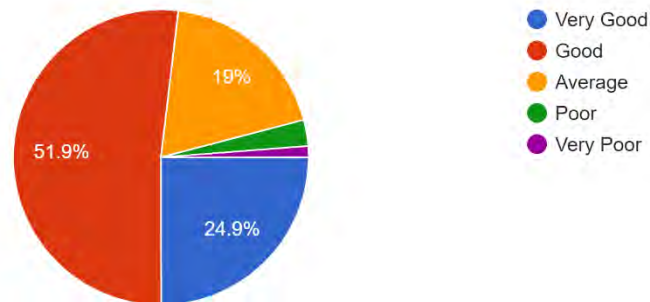
Timely intimation of information to students

489 responses



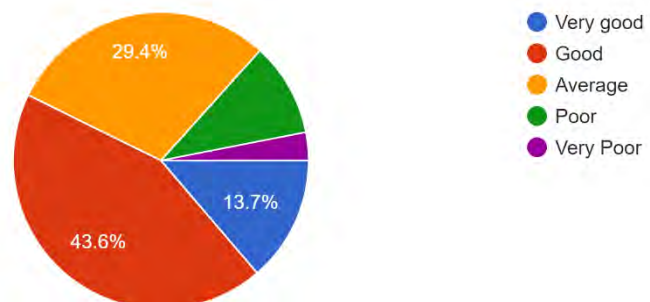
Services of the college office

489 responses



General infrastructure facilities

489 responses





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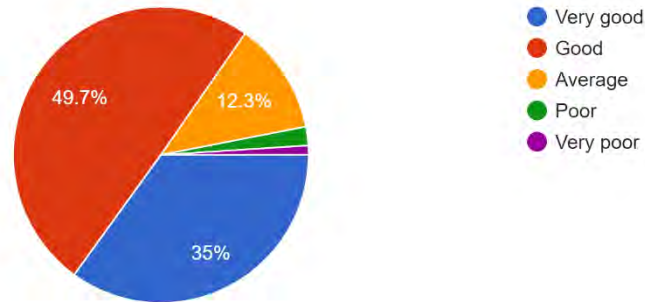
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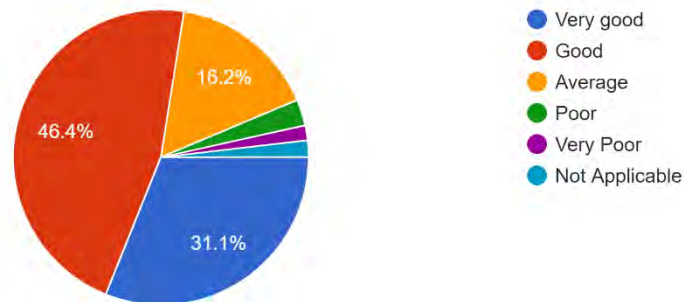
Facilities and service of the college central library

489 responses



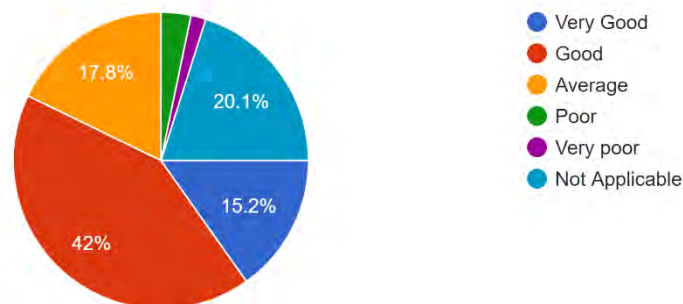
Facilities and service of the department library

489 responses



Laboratory facilities

488 responses





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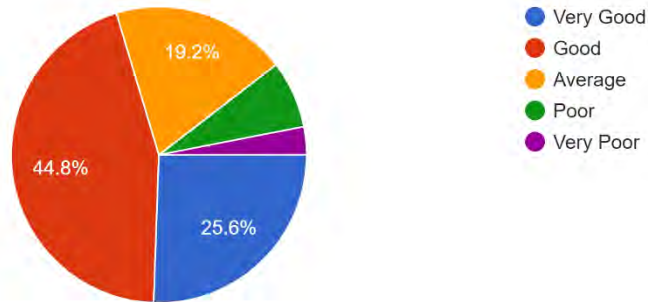
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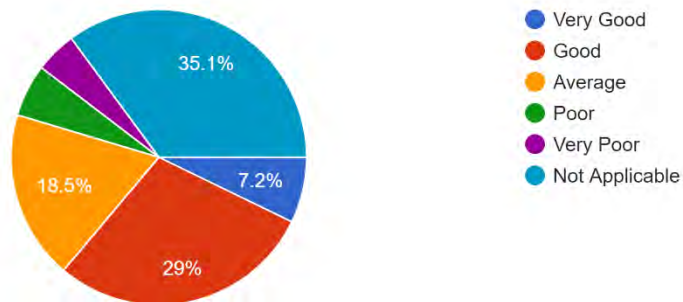
Computer facilities for students

489 responses



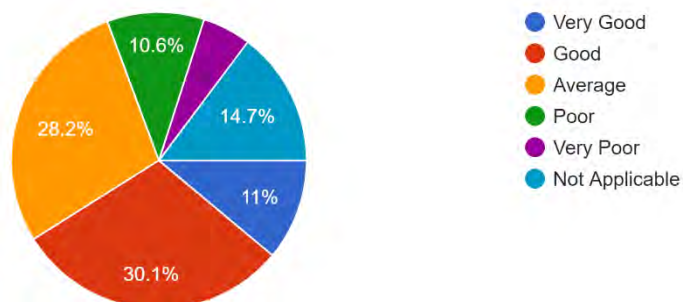
Facilities of the college hostel

487 responses



Facilities of the Girls' Room

489 responses





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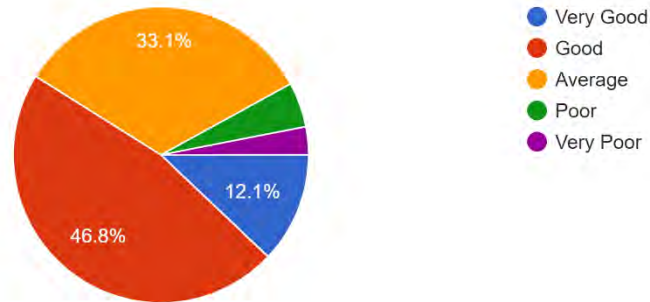
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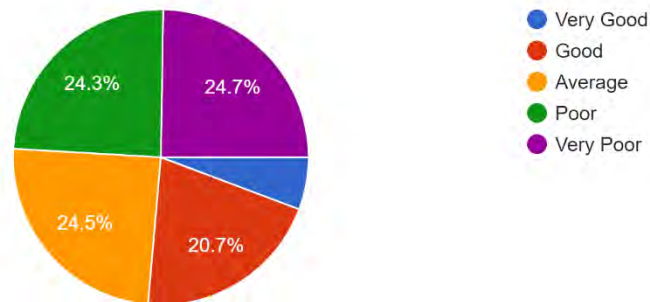
Recreational facilities for students

489 responses



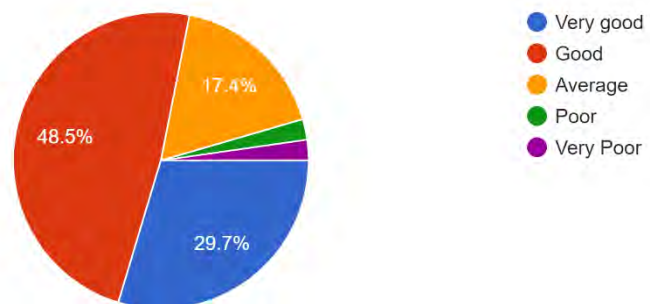
Canteen facilities

489 responses



Opportunities for sports and games activities

489 responses





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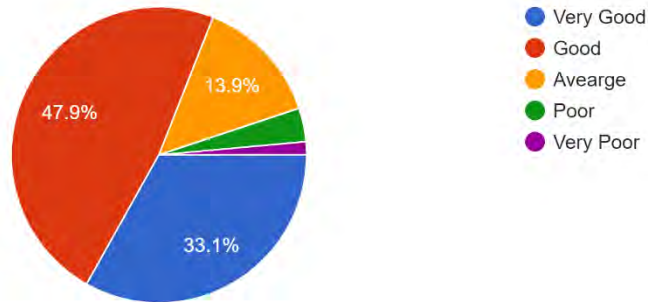
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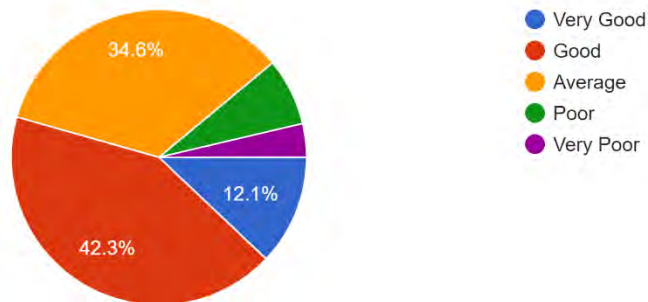
Opportunities for arts and cultural activities

489 responses



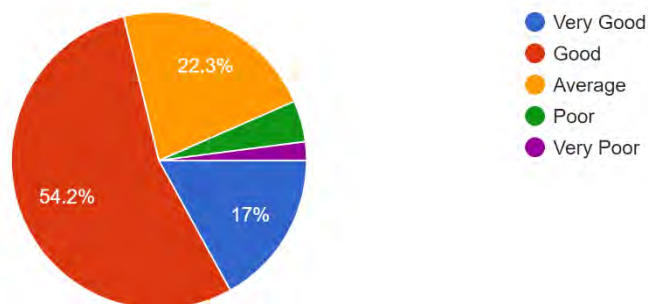
Medical aid facilities

489 responses



Transport facilities

489 responses





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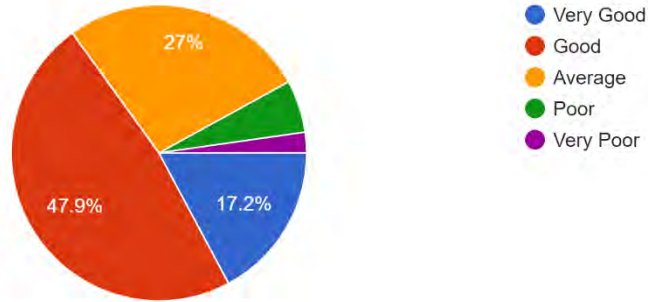
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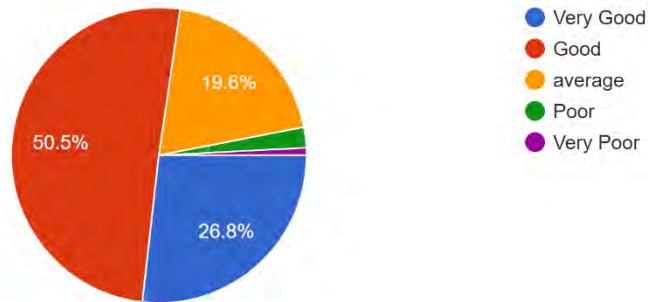
Opportunities for developing democratic and humanitarian values

489 responses



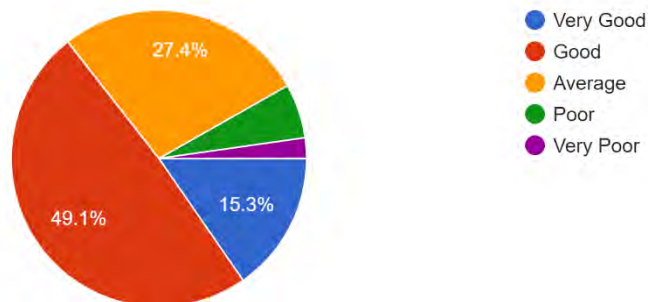
Service of the college co-operative Store

489 responses



Services of the college management

489 responses





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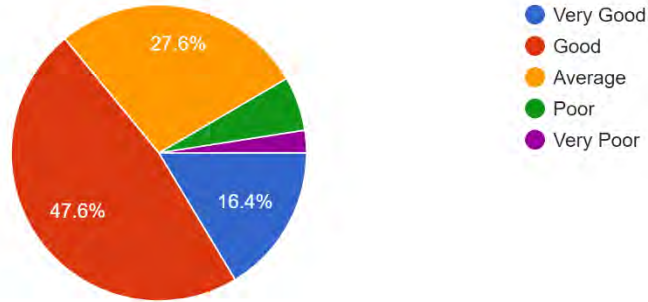
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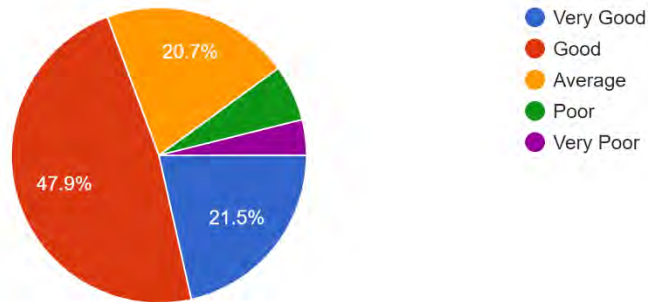
Services of the Parent Teacher Association

489 responses



Activities of the College Students' Union

489 responses





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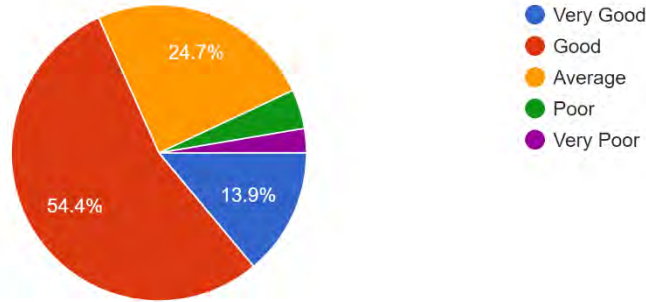
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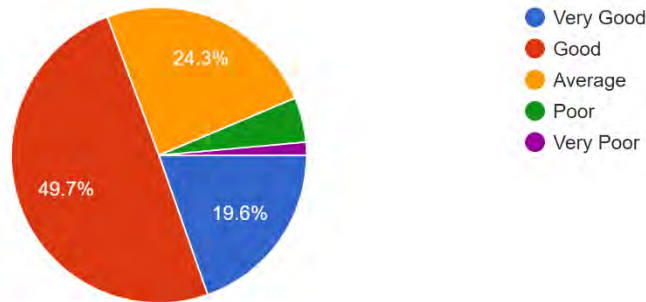
General discipline in the college

489 responses



Opportunities in the college for your overall academic and personal growth

489 responses



Sl No	Particulars	Very Good	Good	Good	Average	Poor	Very Poor
		Percentage					
1	The general academic atmosphere of the college	25.2	55.2	16.6	1.8	1.2	
2	Quality of the teaching-learning process	28.4	54.6	14.3	1.6	1.0	
3	Performance of the teachers	30.7	55.0	11.2	2.2	0.8	
4	Student-teacher relationship	40.9	37.6	13.9	5.5	2.0	
5	Fairness and effectiveness of the internal assessment system	21.1	49.5	21.9	5.3	2.2	
6	Effectiveness of the mentoring system	24.3	45.8	22.3	5.7	1.8	
7	Effectiveness of the support for weaker	25.6	42.5	23.5	6.7	1.6	



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	students					
8	Effectiveness of co-curricular activities like seminars/workshops	22.7	50.3	21.3	4.1	1.6
9	Effectiveness of the activities of the Career and Counselling Cell	19.0	48.5	25.2	4.9	2.5
10	Effectiveness of NCC/NSS activities (N.A: 11.9%)	35.2	39.8	11.7	1.2	-
11	The approach of the college towards students	21.5	52.8	21.1	2.5	2.2
12	Promptness in solving the grievances of the students	17.0	48.3	26.8	5.9	2.0
13	Timely intimation of information to students	22.7	51.5	20.0	3.7	2.0
14	Services of the college office	24.9	51.9	19.0	2.9	1.2
15	General infrastructure facilities	13.7	43.6	29.4	10.2	3.1
16	Facilities and services of the college's central library	35.0	49.7	12.3	2.0	1.0
17	Facilities and services of the department library (N.A: 1.6%)	31.1	46.4	16.2	2.9	1.6
18	Laboratory facilities (N.A: 20.1%)	15.2	42.0	17.8	3.1	1.6
19	Computer facilities for students	25.6	44.8	19.2	7.4	3.1
20	Facilities of the college hostel (N.A: 35.1%)	7.2	29.0	18.5	5.7	4.5
21	Facilities of the Girls' Room (N.A: 14.7%)	11.0	30.1	28.2	10.6	5.3
22	Recreational facilities for students	12.1	46.8	33.1	4.9	3.1
23	Canteen facilities	5.7	20.7	24.5	24.3	24.7
24	Opportunities for sports and games activities	29.7	48.5	17.4	2.2	2.2
25	Opportunities for arts and cultural activities	33.1	47.9	13.9	3.7	1.4
26	Medical aid facilities	12.1	42.3	34.6	7.4	3.7
27	Transport facilities	17.0	54.2	22.3	4.5	2.0
28	Opportunities for developing democratic and humanitarian values	17.2	47.9	27.0	5.7	2.2
29	Service of the college co-operative Store	26.8	50.5	19.6	2.2	0.8
30	Services of the college management	15.3	49.1	27.4	5.9	2.2



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31	Services of the Parent-Teacher Association	16.4	47.6	27.6	5.9	2.5
32	Activities of the College Students' Union	21.5	47.9	20.7	6.1	3.9
33	General discipline in the college	13.9	54.4	24.7	4.3	2.7
34	Opportunities in the college for your overall academic and personal growth	19.6	49.7	24.3	4.9	1.4

The following inferences are made from the feedback analysis:

- The majority of respondents view the general academic atmosphere positively, with a significant percentage rating it as "Good."
- A considerable percentage of students appreciate the quality of the teaching-learning process, indicating overall satisfaction.
- The majority of students express satisfaction with the performance of teachers, highlighting the effectiveness of the faculty.
- The student-teacher relationship is a strong point, with a significant percentage rating it as "Very Good" or "Good."
- Responses indicate a appreciable fairness and effectiveness of the internal assessment system with over 70% rating it as "Good" or "Very Good."
- The mentoring system also receives positive feedback.
- The effectiveness of support for weaker students is perceived positively, indicating a supportive environment.
- There is a positive response to co-curricular activities, with a majority rating them as "Good."
- The effectiveness of the Career and Counselling Cell is perceived positively, with indications about the need for improvement.
- NCC/NSS activities receive positive feedback, over 75% rating of "Good" or "Very Good."
- The approach of the college towards students is generally positive, with a majority rating it as "Good."
- There is a need for improvement in the promptness of resolving student grievances, as there is relatively high rating (26.8) of "Average" for that component



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- Timely communication to students is generally perceived positively, with a majority rating it as "Good."
- The services of the college office are rated positively, with a majority considering them as "Good."
- General infrastructure facilities receive mixed feedback, with a significant percentage rating them as "Good"; though the "Average" rating is also just below 30%.
- The library facilities and services are perceived positively, with a majority rating them as "Very Good" or "Good."
- Laboratory facilities also receive a significantly-positive feedback.
- The computer facilities for students are well-rated, with a majority rating them as "Good" or "Very Good."
- The college hostel facilities receive good feedback from applicable respondents.
- Facilities in the Girls' Room receive good feedback from applicable respondents; though average response is also worth attending to.
- Recreational facilities receive a mixed feedback with majority rating them as "Good"; However, the same component received maximum "Average" response too.
- Canteen facilities receive varied feedback, with a significant percentage indicating dissatisfaction.
- Opportunities for sports and games activities are generally well-perceived.
- Opportunities for arts and cultural activities are well-received, with a majority rating them as "Very Good" or "Good."
- Medical aid facilities receive mixed feedback, with a notable percentage rating them as "Good" or "Average."
- Transport facilities are generally well-received, with a majority rating them as "Good."
- Opportunities for developing democratic and humanitarian values are perceived positively, with a majority rating them as "Good."
- The services of the college co-operative store are well-received, with a majority rating them as "Good" or "Very Good."
- College management services receive mixed feedback, with a significant percentage rating them as "Good."



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- Services of the Parent-Teacher Association receive mixed feedback, with a notable percentage rating them as "Good."
- Activities of the College Students' Union are generally well-received, with a majority rating them as "Good."
- General discipline in the college is perceived positively, with a majority rating it as "Good."
- Opportunities for overall academic and personal growth are generally well-received, with a majority rating them as "Good."

In conclusion, the overall feedback suggests a positive perception of various aspects of the college, including the academic atmosphere, teaching-learning processes, and student-teacher relationships. However, there are areas, such as canteen facilities and some infrastructure aspects, where improvements could enhance overall satisfaction.

4. Action Taken Report (ATR)

The institution has seriously deliberated on the feedback data at various level and have resorted to positive action wherever necessary. Discussions and subsequent policy design and implementation were as follows:

- The College Council which comprises the Heads of all Departments discussed the feedback in its meeting on 11.7.2023 and evolved strategies to improve performance in areas where there is lower rating by the students. Measures to strengthen Career Guidance and Counselling activities were adopted, which include inviting various agencies for career related programs like job fair, campus recruitment and guidance sessions; and initiated collaborations with agencies like Bridge360 (USA) for opportunities abroad. Speeding up of redressal of grievances was given due care at the department level.
- The need to improve infrastructure and ICT facilities was presented before the management and immediate actions were taken. The new canteen building was inaugurated during 2023-24. The library was renovated and more computer systems and projectors were made available to departments.
- The feedback responses were discussed in the PTA Executive Committee meetings also and PTA involvement was ensured in improving the facilities of the Girls' Room



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and improving recreational facilities. Renovation and maintenance of park, gardens, pathways etc added more options for recreation.

- Support from alumni and service organisations like Rotary were also sought to improve infrastructure and academic ambience as per the general impressions of the feedback from the students.

Conclusion

The college is committed to ensuring the students a positive and conducive environment for academic and personal growth. Student feedback on the general performance and academic ambience of the college serves as a guiding light in formulating policies and programmes for improving the conditions and thereby guaranteeing the overall development of the students as envisioned in the vision and mission of the college.


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